

Zoe Linga

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Education

York University

Information Technology - B.A (Honours)

Sept 2023 - June 2027

Experience

Post Office Clerk - Canada Post

Apr 2025 - Sept 2025

- Delivered high-quality service by managing complex mailing, shipping, and retail transactions while maintaining a professional and welcoming manner.
- Managed the tracking and returns process with care, ensuring all documentation was complete and followed required postal guidelines.

Activity Leader - Jays Care RBI

June 2024 - Aug 2024

- Designed and led diverse activities for over 200 campers, focusing on making sure each individual felt included and stayed active.
- Collaborated with supervisors to brainstorm and run full-day events, creating an engaging and memorable experience for all campers.

Marketing Intern - Andie.work

Feb 2022 - June 2022

- Organized raw restaurant research into a structured Microsoft Excel database, providing the team with an accessible reference to identify new business leads.
 - Populated and launched dashboards for 9 restaurants, ensuring all menu items, visual assets, and business descriptions were accurate and professional.
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Projects

Wine Quality Prediction Model - <https://github.com/lingazoe/wine-quality-classification>

- Built a predictive model identifying high-quality wine samples with 74% accuracy via physicochemical elements.
- Leveraged Scikit-Learn to normalize 6,400+ observations, optimizing model performance and accuracy.

Fast Fix & SEO Writing Project - <https://lingazoe.wixsite.com/lingazoeportfolio/seo-project>

- Optimized device page content and search visibility, successfully reaching over 2,100 unique users.
 - Authored a repair guide featuring original photography and technical logic, providing solutions to 400+ users.
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Skills & Applications

Languages/Markups: Java, HTML, CSS, Python, SQL

Applications: Github, Eclipse, Microsoft Office (Excel, PowerPoint, Word, Google Suite)